

Resort Manager Cincinnati Airport Location

Posted until February 20, 2011

PetSuites is looking for a talented, hard working Resort Manager for our Cincinnati-Airport (Erlanger) location. The successful candidate will have hands-on experience dealing with the care of pets, customer service and employee relations. Management experience is a plus, as this person will act as the manager on duty on days that the General Manager is not scheduled. This position also supports the GM.

Flexible schedule with the ability to work 4 (10 hour) days, many weekends and holidays IS A MUST. This position includes both the management of and hands on involvement in the pet care, customer service and grooming departments.

Some relocations costs may be paid by PetSuites. Ask Sherri or Ali for further details.

Some responsibilities of this position include:

- Human Resources including supporting the GM on employee retention, hiring/termination, payroll, employee evaluations, corrective actions, etc
- Promoting and providing exceptional customer service for both pet owners and their pets.
- Management of overall day-to-day operations of a busy, successful pet resort, which includes maintenance, upkeep, organization, and cleanliness of the resort.
- Scheduling, inventory control/supply ordering are also elements of this position.

A detailed job description can be obtained from Ali Young or Sherri Arnett.

**Please fax resume to ATTN: Hiring Manager
At 859-727-7880 or email to ayoung@petsuitesofamerica.com**